

# 10 - Trouble-Shooting The Terminology Service

## Initial Reporting Checklist:

- Instructions for recreating the issue including a code snippet if appropriate
- Full Stack trace from any errors
- Tier location or URL of the application accessed
- Link to or zip of logs
- Client Version of LexEVS if appropriate
- Target terminology version

## Service Review Checklist

- Target Service is running
- Target Service LexEVS API is correct version
- Target Service LexEVS Loader is correct version
- Target terminology version on server exists in data base
- Target terminology index exists
- External value set definitions installed
- External value set definitions resolved to coding schemes
- External value set coding scheme indexes are present
- Asserted value set definitions installed
- Asserted value set indexes are created
- Target Service properties point to correct configuration file
- Target Service configuration is correct