

# caArray 078 - Browsers supported by caArray

## Question: What browsers does caArray support?

**Topic:** caArray Usage

**Release:** caArray 2.3.X and above

**Date entered:** 02/14/2011

### Details about the Question

I'm trying to import a new array design for Illumina's HumanHap550v3\_A platform using our instance of caArray (version 2.3.1.1). When I used Google Chrome browser, the upload failed. When I switched to use Internet Explorer, it worked. Which browsers does caArray support?

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### Answer

Google Chrome is not supported by caArray. caArray 2.3 and above are designed to work with the following browsers:

- PCs running Microsoft XP: Firefox 2.0+ and Internet Explorer 6.0+
- Apple Macs running OS X: Firefox 2.0+ and Internet Explorer 5.5

If you run into a problem such as the one stated above, check the type and the version of the browser you use. You should always use a caArray supported browser to work with the application.

### Have a comment?

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