caArray 053 - Removing the lock on my UPT superuser account

Question: How do I remove the lock on my UPT superuser account?

Topic: caArray Installation and Upgrade

Release: Up to caArray 2.x

Date entered: 03/20/2010

Details about the Question

I've managed to enter the wrong password too many times for our superuser account and was locked out of the UPT application. Since we only logged into UPT with this one user account, how can I go about changing the password/resetting the block?

Answer

If you are locked out of UPT account, the fastest way to unlock is to restart the UPT JBoss server. Restarting the JBOSS server will help to remove the lock.

Have a comment?

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