caArray 078 - Browsers supported by caArray

Question: What browsers does caArray support?

Topic: caArray Usage

Release: caArray 2.3.X and above

Date entered: 02/14/2011

Details about the Question

I'm trying to import a new array design for Illumina's HumanHap550v3_A platform using our instance of caArray (version 2.3.1.1). When I used Google Chrome browser, the upload failed. When I switched to use Internet Explorer, it worked. Which browsers does caArray support?

Related forum posting

Answer

Google Chrome is not supported by caArray. caArray 2.3 and above are designed to work with the following browsers:

- PCs running Microsoft XP: Firefox 2.0+ and Internet Explorer 6.0+
- Apple Macs running OS X: Firefox 2.0+ and Internet Explorer 5.5

If you run into a problem such as the one stated above, check the type and the version of the browser you use. You should always use a caArray supported browser to work with the application.

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