

Changing Your Password - Include 20170421

If you know the password for your CTRP user account, you can change it.

1. On the Registration login page (<https://trials.nci.nih.gov/registration>), click **Reset Password**. On the Reset Password tab, click the CTRP Password Self Service Station link. The Change Your Password page appears. (For a more direct route to this page, visit <https://trials.nci.nih.gov/ctrp-password>.)
2. Enter your CTRP username, old password, and new password. The new password must meet the following requirements:
 - Must be 8-15 characters.
 - Must have at least one uppercase letter (A-Z), one lowercase letter (a-z), one digit (0-9), and one special character. Special characters include the following:
! " # \$ % & ' () * + , - . / : ; < = > ? @ [\] ^ _ ` { | } ~
 - Must not match any of the previous 6 passwords for this account.
3. Enter the new password again to confirm.
4. Click **Submit**. If the new password met all requirements, a confirmation page appears. Passwords remain in effect for 60 days.

If you have forgotten the password for your CTRP user account, refer to [Resetting Your Password](#).

If you have questions or want to report any issues, contact us at ctrp_support@nih.gov.