# 2017-12 Monthly Status Report

### Accomplishments this month

Continue researching existing help desk implementations from other challenges and demo management software packages.

### Planned for next month

Choose help desk configuration and begin implementation.

## Comments

### Meetings

Meeting	Date		
Meeting #1	12/5/2017		
Meeting #2	12/12/2017		
Meeting #3	12/19/2017		

### Milestones

Description	Date	

#### Issues

Description	Resolution	Status	Creation Date	Close Date
NA				

### Risks

Description	Mitigation	Rank	Status	Creation Date	Realization Date	Close Date
NA						