

How to Report Bugs or Request Enhancements

If you are experiencing technical issues with the CTRP web application, contact us at ctrp_support@nih.gov.

When submitting a support request, include:

- Your contact information, including your telephone number
- The name of the application/tool you are using
- The relevant URL
- A description of the problem and the steps to recreate it
- The text of any error messages you have received

When submitting an enhancement request, include:

- Your contact information, including your telephone number
- The name of the applicable application or resource
- A description of the enhancement request with as much detail as you can provide

For other CTRP topics, contact the Clinical Trials Reporting Office (CTRO) at ncictro@mail.nih.gov.